



GUIDE TO THE SHUTTLE BUS The Village of Friendship Heights

Residents of The Village of Friendship Heights have a unique and valuable service. Part of their tax dollars go to provide a shuttle bus service connecting the residential buildings, the Metro, the Village Center and shopping.

The bus runs rain or shine. It is air conditioned, has comfortable upholstered seats, and is accessible to the handicapped. Here is important basic information:

■ The service is **FREE**.

There is no charge to ride the bus, and drivers are not allowed to accept tips.

■ Drivers are **HELPFUL**.

If you need help boarding or exiting the bus, the driver will assist you. In special situations the driver may help take your packages to your apartment building entrance (but can't take them any further for you, out of consideration to other passengers).



■ Stops are **CONVENIENT**. There are stops near every residential building, the Metro and bus depot, the Village Center, grocery stores and other neighborhood shops. Due to safety and scheduling considerations, however, the driver is not permitted to let passengers on or off the bus between stops. Please don't ask!

■ Every effort is made to provide a **SAFE** and **COMFORTABLE** ride. This requires cooperation from all passengers. Please sit down as promptly as you can after boarding. The driver cannot move the bus until all passengers are seated. It is also important to keep the aisles as clear as possible. There are areas on the bus for holding equipment and packages during your ride.

■ Service is **COURTEOUS**. Our drivers have chosen to drive the Friendship Heights route. They are happy to have you aboard. Please treat them courteously also.

■ Management is **RESPONSIVE**. The bus operator and your Village staff are eager to make this service as useful as possible for residents.

The complete schedules are on pages 2, 3 and 4.