



# Brenner Transportation Program

*Escorted Transportation Service for Seniors and Individuals with Disabilities*

For more than 20 years, JSSA has been providing our clients safe and reliable door-through-door transportation to medical appointments for frail seniors and individuals with disabilities through the Brenner Transportation Program. This program has been widely used by seniors, including Holocaust survivors. Users of this service schedule drivers in advance and pay an hourly fee (available on a sliding scale fee) billed to them each month. Riders often request specific drivers they know and trust. Drivers, specially trained in working with the elderly, are employed by JSSA expressly for this program:

- Pick up passenger at home and drive to medical appointment
- Accompany the passenger into the office waiting room and assist with various needs such as checking in at the reception desk, filling out forms, or hanging up a coat
- Wait for the passenger and then drive them home when the appointment ends
- Stop at a pharmacy if needed to fill prescriptions

Rides may be arranged over the phone by passengers themselves or by family members. Brenner services provide safe and supportive transportation between 8 a.m. and 3 p.m. on weekdays. This makes the Brenner services particularly valuable for seniors' adult children, who may be raising their own young children or working outside the home and who have limited availability to make these drives themselves.

Drivers hired as Brenner escorts are typically retired men and women with patient and friendly personalities who enjoy driving and consider their jobs a *mitzvah*, or good deed. JSSA screens each driver's criminal background and driving record and provides ongoing driving training workshops. All JSSA drivers are prepared to manage walkers, wheelchairs or other assistive equipment. JSSA provides a fleet of five donated cars and two wheelchair-accessible vans for the Brenner program and covers the cost of the drivers, parking, gas, and insurance.

The Brenner Transportation Program, helping seniors and individuals with disabilities remain independent, is integral to JSSA's mission of providing quality services to our community.

**For more information please contact  
Diane Hays Earp at 301-816-2639 or [dhaysearp@jssa.org](mailto:dhaysearp@jssa.org)**



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